Top Teams Tips





Welcome to our Top Teams Tips guide, which will show you features of Microsoft Teams that you may find beneficial to **improve your efficiency and productivity** across your internal communications.

Teams Search Bar 🤿

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/activity	See someone's activity
/available	Set your status to available
/away	Set your status to away
/brb	Set your status to be right back
/busy	Set your status to busy
/call	Call someone
/chat	Send quick message to a person
/dnd	Set your status to do not disturb
/files	See your recent files
/find	Search the page
/goto	Go right to a team or channel
/help	Get help with Teams
/join	Join a team
/keys	See keyboard shortcuts
/mentions	See all your @mentions
/org	See someone's org chart
/рор	Pop out a chat into a new window
/saved	See your saved list
/testcall	Make a test call
/unread	See all your unread activity
/whatsnew	See what's new in Teams
/who	Ask Who a question about someone

Quick Commands

If you add a / to the search bar, you will see a whole host of commands you can easily use to activate your actions/find information as quickly as possible.

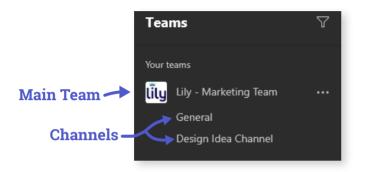
Also, if you add an @ to the search bar, you can follow it by a name to see which contacts show up, as well as see which team groups they are a part of.

@Hannah Hannah Atherley (HANNAHA) Marketing Manager Hannah Gardner (HANNAHG) Head of Client Support Andrew, Hannah, and Mick



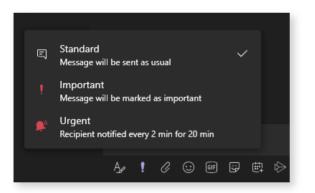
Team Channels

You can add channels to team groups to segment them down. These channels allow you to add specific members from the main group into it, where it has it's own chat and meeting rooms that is separate from the main group.



When creating a new channel, you can give it a **description** to explain what the channel is for, and **set its privacy**.

Create a channel for "Lily - Marketing Team" team			
Channel name			
Design Idea Channel		\odot	
Description (optional)			
Channel to discuss any design ideas we can implement.			
Privacy			
Standard - Accessible to everyone on the team		1	
Standard - Accessible to everyone on the team			
Private - Accessible only to a specific group of people within the team			



Urgency Levels

By clicking the ! button when messaging, you can set levels of urgency, similar to how you can when sending an email.

This is great if you need to get an answer quickly from one of your team members, you can even pin them to the message by adding an @ before their name in the text.

